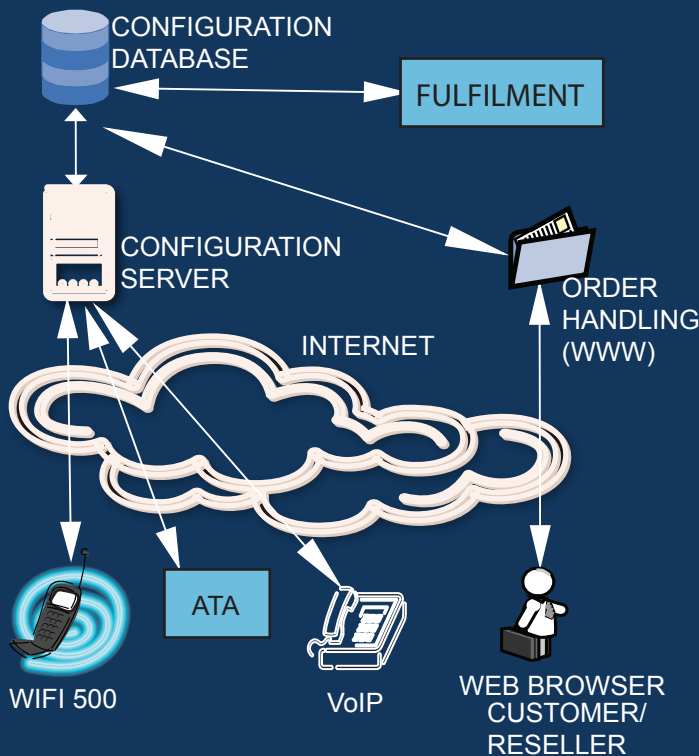


“VTMS” from Teledesign



DEVICE SUPPORTED:

- ATAs- including our own ATA
- WifiPhones - including our own inexpensive handset
- IP phones
- Wireless IP phones
- Many other SIP phones

A Plug and Play phone management system for VoIP

VTMS (VoIP Phone Management System) from Teledesign is a powerful automated system that allows the automatic remote configuration of a range of VoIP telephony devices - ATA's, Wifi handsets, our own IP phones, and a wide range of other SIP phones. Configuration happens instantly, reliably, and automatically.

For the vast majority of end users, all they have to do is plug in the phone, let it phone home, and our configuration server will do the rest.

If a handset is lost or stolen, we can instantly disable it on our system –rendering the device useless.

The process works like this:

All products are tested and stored ready to ship with a barcode label which contains the encoded product details, revision and MAC address.

(All products sold by resellers will be shipped to resellers in that form.)

The Reseller or Customer places an order on Teledesign's Ordering System and our Back Office system writes data into the relevant records, requests and allocates the relevant numbers and accounts. It then generates an address label (complete with bar code) and sends it to the Manufacturer /Fulfilment house.

The bar codes on the address label and the product box are scanned – using a simple keyboard port scanner - and VTMS associates the unique MAC product code for the device with the customer details and stores this association within the system.

When the end user unpacks and first connects the product, it "phones home" (via the internet) to our configuration server which sends all the relevant information directly to the device and automatically configures it. The phone is now ready to use but will check periodically (interval adjustable) for new config information as required.

Other products from Teledesign...

teleserver from Teledesign. A product that will revolutionise the telecoms industry.